

X. SERVICES

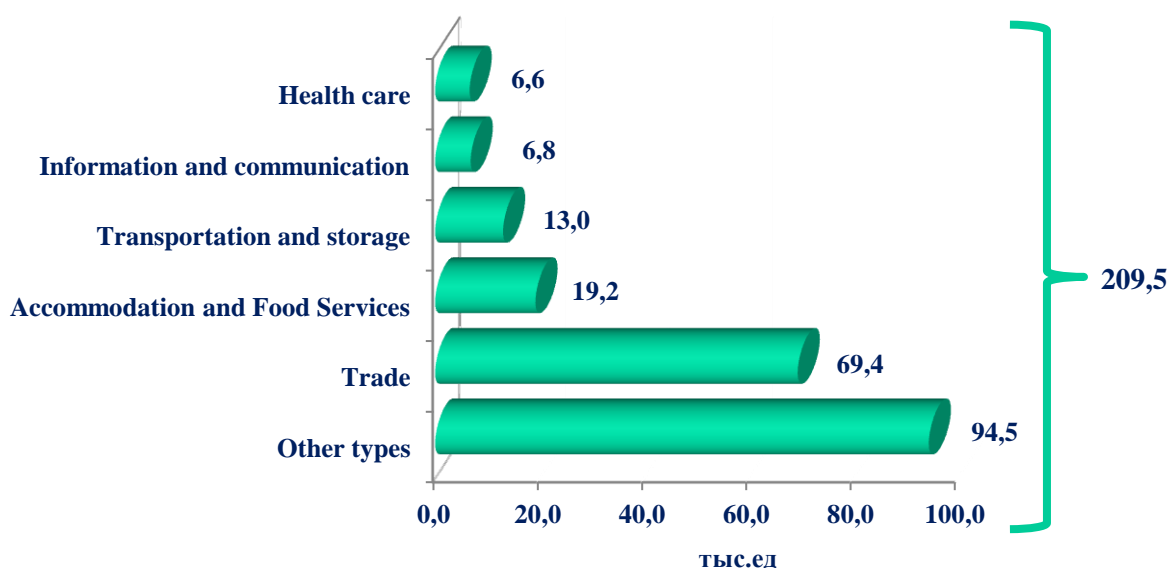
The importance of the service sector, as one of the most important sectors of the economy, is very huge and relevant. The increasing complexity of production processes, the saturation of the market with goods of both daily and individual demand, the rapid growth of innovative development all lead to innovations in the life of society. It is impossible without the existence of information, financial, transportation, insurance and other types of services.

In the life of modern society, the service sector has a very common phenomenon. Today there are practically no organizations and enterprises left that would not in one way or another render services or, at least, would not come into contact with them.

As of October 1, 2018, there were about 316.7 thousand active organizations and enterprises in the republic. Of these, more than 209 thousand enterprises and organizations are involved in the services sector. Compared to the same period last year, this figure increased by 9.2%.

The number of existing enterprises and organizations related to services, *thousand units (without farmers and dekhkans)*

On 01.10.2018



Conducting targeted comprehensive measures for the introduction of innovative and development of traditional services leads to an increase in the volume of rendered market services. As a result, the volume of production of services in January-September 2018 amounted to 105244.8 billion soums. Compared to the same period last year, the growth rate was 108.9%.

Production of market services by economic activity

(January-September 2018)

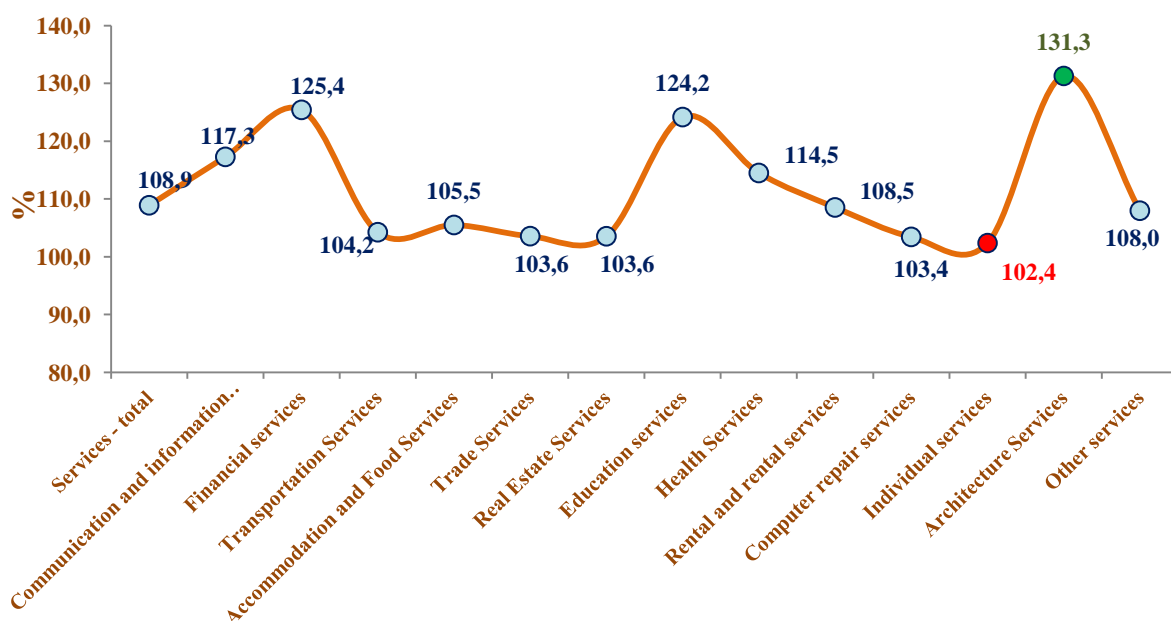
	<i>Billion soums</i>	<i>Rates of growth, %</i>	<i>% to the total</i>
Services –Total	105244.8	108.9	100.0
<i>including by main types:</i>			
Communication and information services	7147.6	117.3	6.8
Financial services	14726.1	125.4	14.0
Transportation services	31247.9	104.2	29.7
including:			
motor transport services	15386.7	102.7	14.6
Accommodation and food services	3190.5	105.5	3.0
Trade services	28646.3	103.6	27.2
Real estate services	3336.8	103.6	3.2
Educational services	3767.8	124.2	3.6
Health services	1468.8	114.5	1.4
Rental and rental services	2253.2	108.5	2.1
Repair services for computers and household goods	1880.8	103.4	1.8
Individual services	2703.3	102.4	2.6
Services in the field of architecture, engineering research, technical testing and analysis	1542.0	131.3	1.4
Others	3333.7	108.0	3.2

In the total volume of rendered market services, the largest volume on transport services (31,247.9 billion soums), trade services (28,646.3 billion soums) and financial services (14,726.1 billion soums).

The smallest volume on health services (1,468.8 billion soums), services in the field of architecture, engineering research, technical testing and analysis (1542.0 billion soums), repair services for computers and household goods (1880.8 billion soums), rental and rental services (2253.2 billion soums).

In the reporting period, the highest growth rates were achieved in services in the field of architecture, engineering research, technical testing and analysis - 131.3%, in financial services - 125.4%, in services in the field of education - 124.2%, in services communication and information - 117.3%.

**Growth rate of rendered market services
by type of economic activity, %
(January-September 2018)**



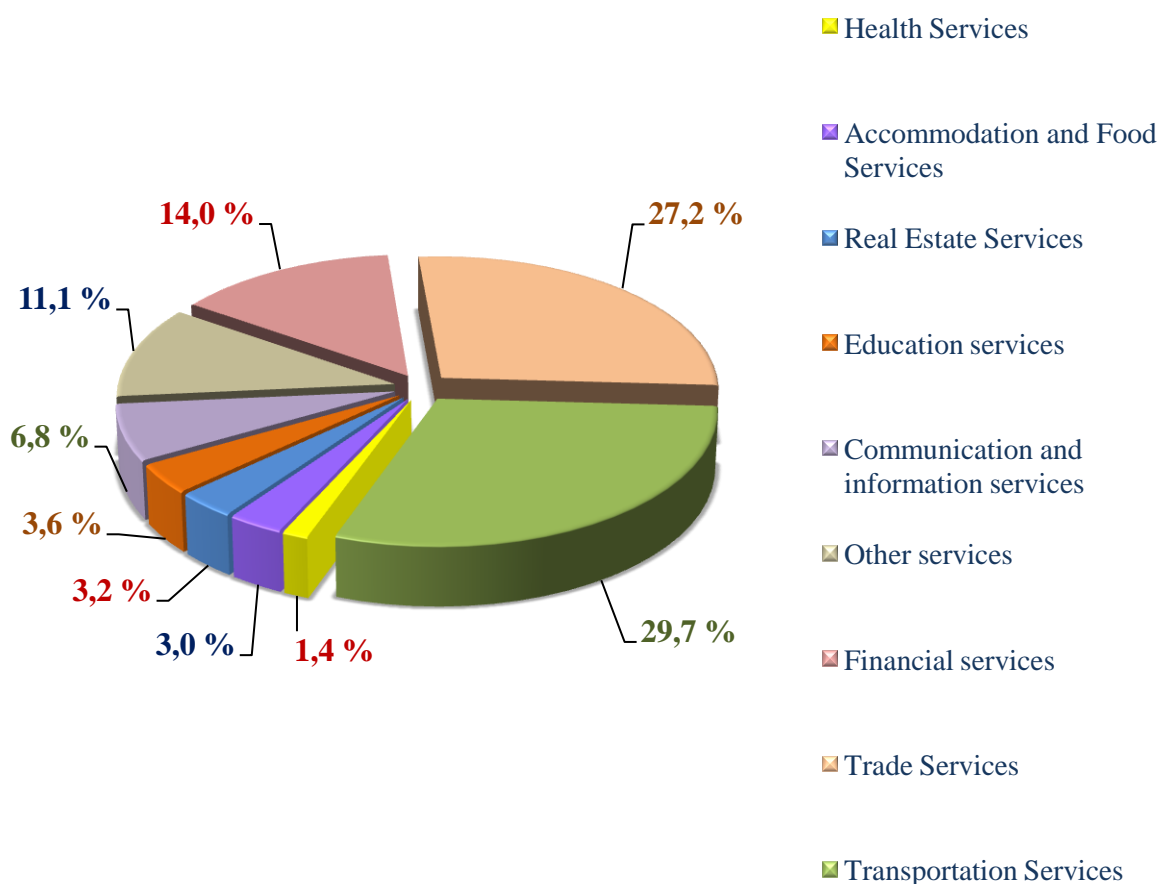
For comparison, in January-September 2017, the growth rate of services in the field of architecture, engineering research, technical testing and analysis amounted to 108.8%, services in the field of education - 108.1%.

The structure of services is dominated by the share of transport services (29.7%), trade services (27.2%), financial services (14.0%), communication services and information (6.8%).

A low proportion in the total volume of services in services in the field of architecture, engineering research, technical testing and analysis (1.4%), as well as services in the health sector (1.4%).

Structure of services by main types of economic activity

(January-September 2018)



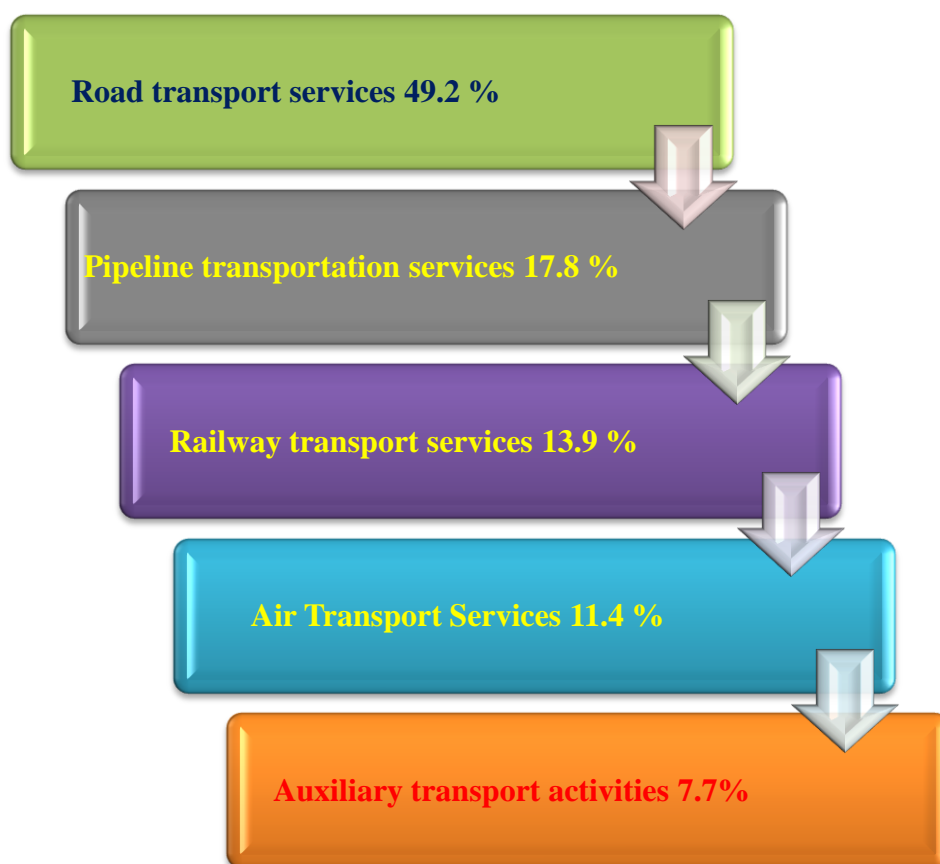
Transport services occupy a leading position in the structure of services - 29.7%. The factors that increase the volume of services for the transportation of goods and passengers are new construction, reconstruction of buildings and structures, the creation and expansion of industrial zones, the expansion of the trading network, and the development of tourism.

In the structure of transport services, the share of road transport is predominant (49.2%).

In the total volume of transportation services, pipeline transportation services account for 17.8%. Services rendered by rail transport account for 13.9%, while the share of freight and passenger transportation by air is 11.4% of the total transport services. Auxiliary transport activities account for 7.7% of the total transport services.

Structure of transport services

(January-September 2018)



The development of information technology significantly affects the lifestyle of a modern person. From year to year people are given more and more opportunities to perform operations using the Internet and a mobile phone, and having remote access to information and services in real time plays an important role in the development of modern business.

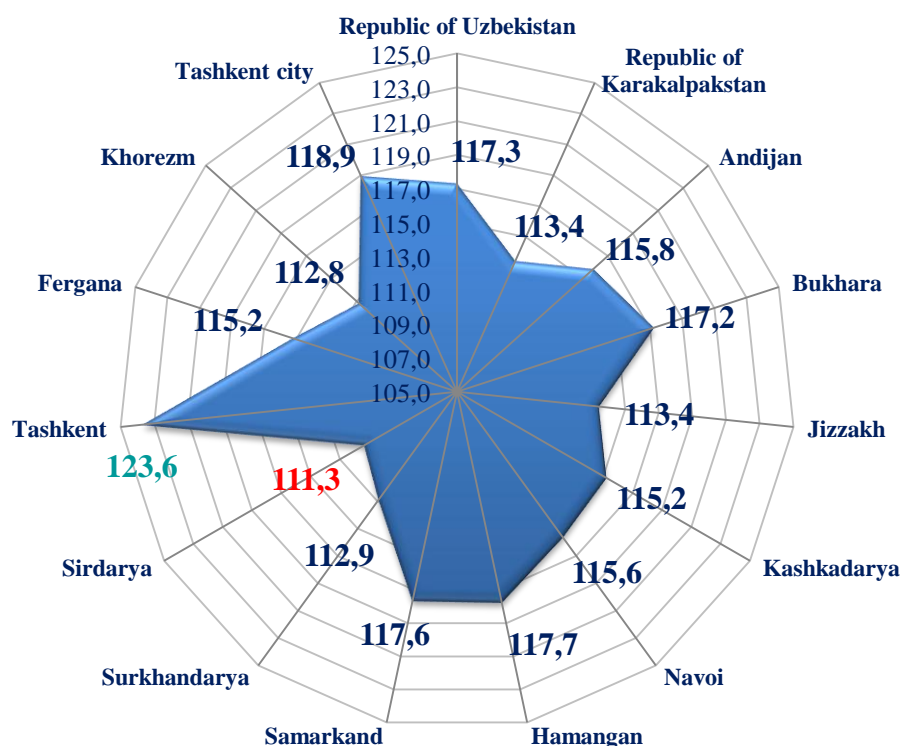
Today, large-scale work is being carried out in the republic to consistently introduce information and communication technologies into the system of government, the economy, the social sphere and the daily lives of people.

According to data published by the International Telecommunication Union (<https://gtmarket.ru/ratings/ict>), Uzbekistan ranks 95th among 176 countries in the Information and Communication Technologies Development Index. The Republic of Belarus is in 32nd place, Russia - in 45th place, Kazakhstan - in 52nd place, Kyrgyzstan - in 109th place.

The implementation of a set of measures to improve the quality of services provided, the introduction of innovations in the field of ICT, has an impact on the increase in the volume of communication services and information.

The volume of communication and information services in the republic in January-September 2018 was equal to 7147.6 billion soums. Compared with January-September 2017, the growth in communication and information services amounted to 17.3%.

The growth rate of communication services and information in the context of regions, %
(January-September 2018)

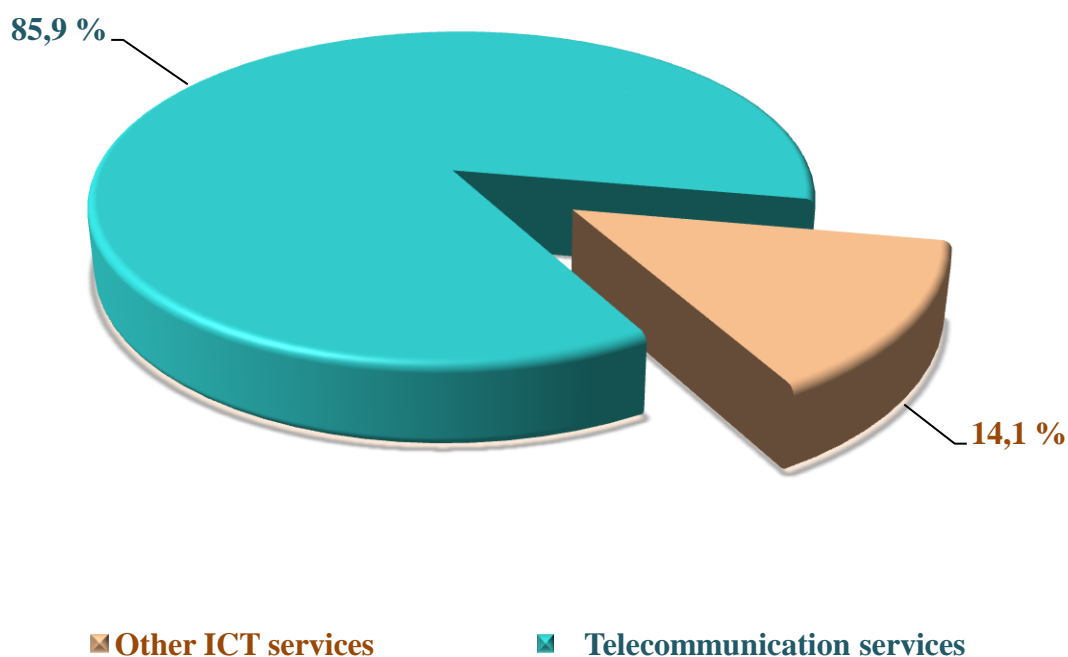


Among the regions, the highest growth rates in communication and information services compared with the same period last year recorded in Tashkent (123.6%), Namangan (117.7%), Samarkand (117.6%), Bukhara (117.2%) regions and the city of Tashkent (118.9%).

A slight increase in communication and information services recorded in Syrdarya (111.3%), Khorezm (112.8%), Surkhandarya (112.9%) regions and the Republic of Karakalpakstan (113.4%).

Structure of communication and information services, %

(January-September 2018)

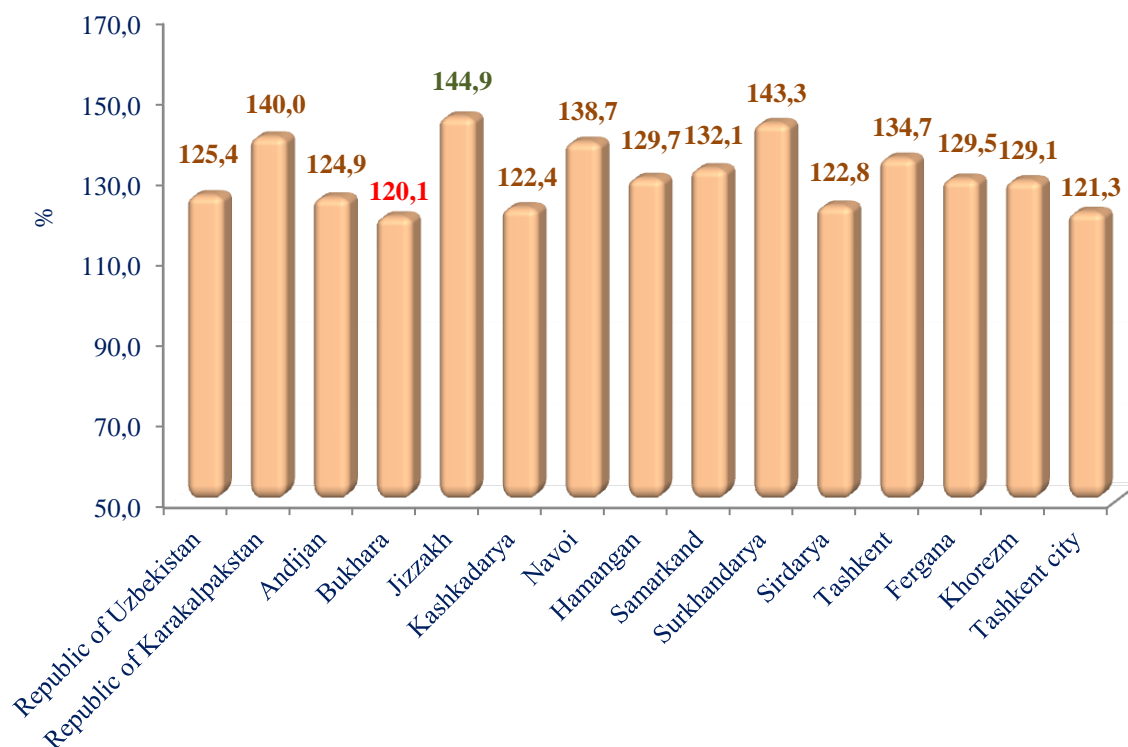


The largest share (85.9%) in the volume of communication services and information in telecommunications services (wired and mobile services, the Internet, satellite services, etc.).

In the programs for reforming the monetary system, special attention is paid to ensuring the stability of the banking system, further improving the activities of banks in accordance with international standards, attracting additional investments, introducing new types of services using information and communication technologies provided by banks and insurance organizations and further expanding financial services provided.

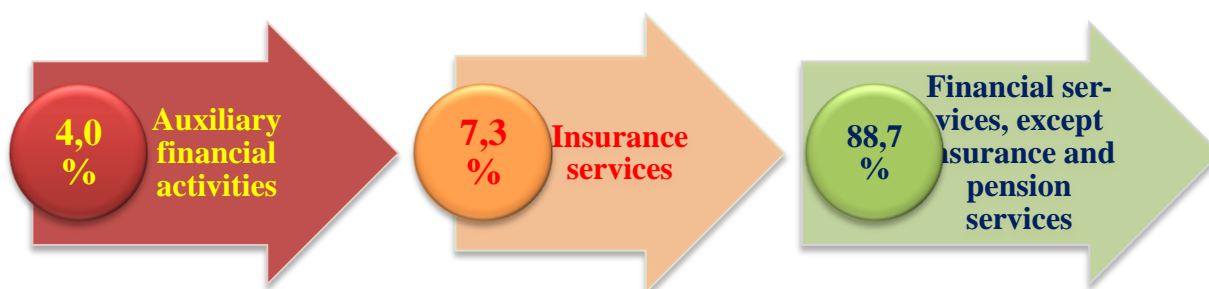
As a result, in January-September 2018, the volume of financial services rendered was equal to 14,726.1 billion soums, an increase of 25.4%.

Growth rates of financial services by region (January-September 2018)



The highest growth rates of financial services recorded in Jizzakh (144.9%), Surkhandarya (143.3%), Navoi (138.7%), Tashkent (134.7%) regions and the Republic of Karakalpakstan (140.0%).

The structure of financial services (January-September 2018)



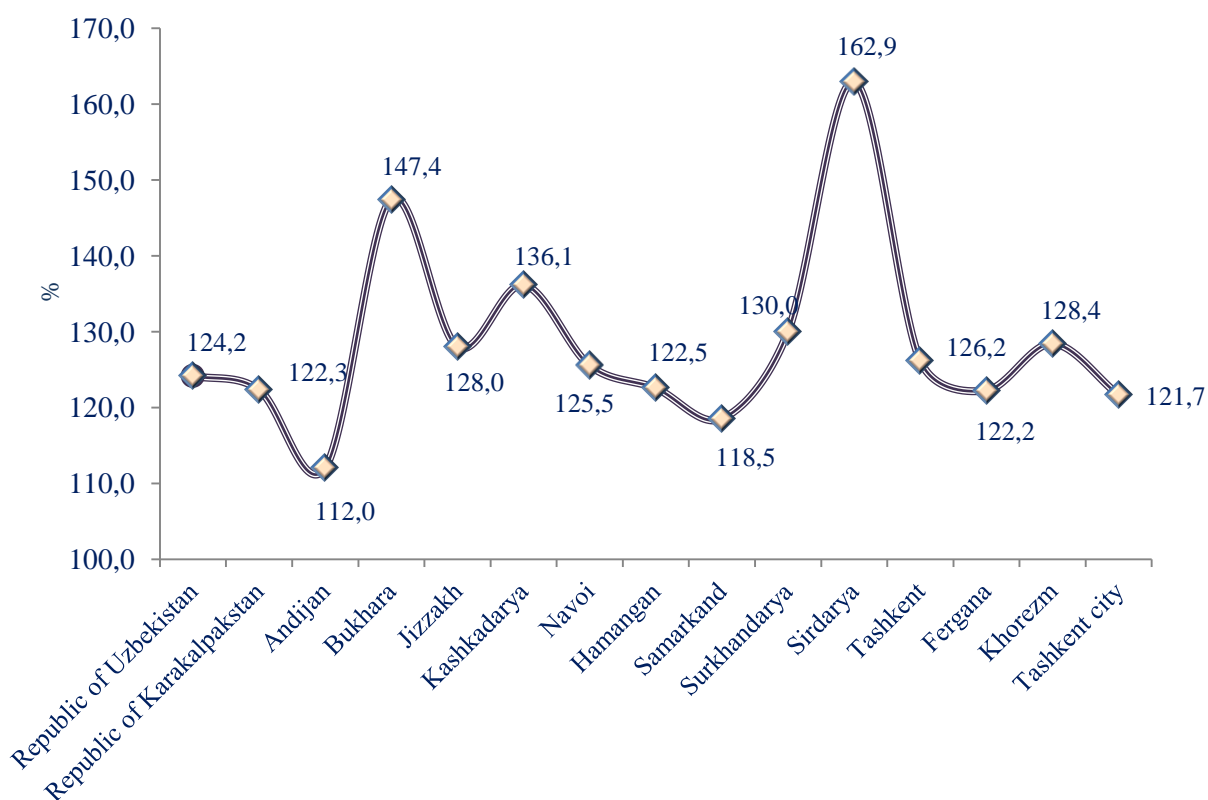
In the total volume of financial services, their share prevails, except for insurance and pension provision services (88.7%). Insurance services account for 7.3% of total financial services. The share of auxiliary financial activities is insignificant and amounts to 4.0% of the total volume of financial services.

The cardinal reforms carried out in the field of education primarily favor positive changes in consciousness and thinking, and contribute to an increase in spirituality.

According to the United Nations Development Program (UNDP) (<https://gtmarket.ru/ratings/ict>), the index of the level of education in the republic in 2015 was 0.74. Our country ranks 58th among 188 countries in the ranking. The Republic of Belarus is in 26th place, Russia is in 34th place, Kazakhstan is in 39th place, Kyrgyzstan is in 65th place, and Tajikistan is in 97th place.*

In the reporting period, the highest growth rates were also achieved on services in the field of education - 124.2%. The volume of services rendered in the field of education was equal to 3767.8 billion soums.

Growth rates of education services by region
(January-September 2018)



*) Data on the index is updated every two to three years, since they require international comparison after the publication of data by national statistical agencies.

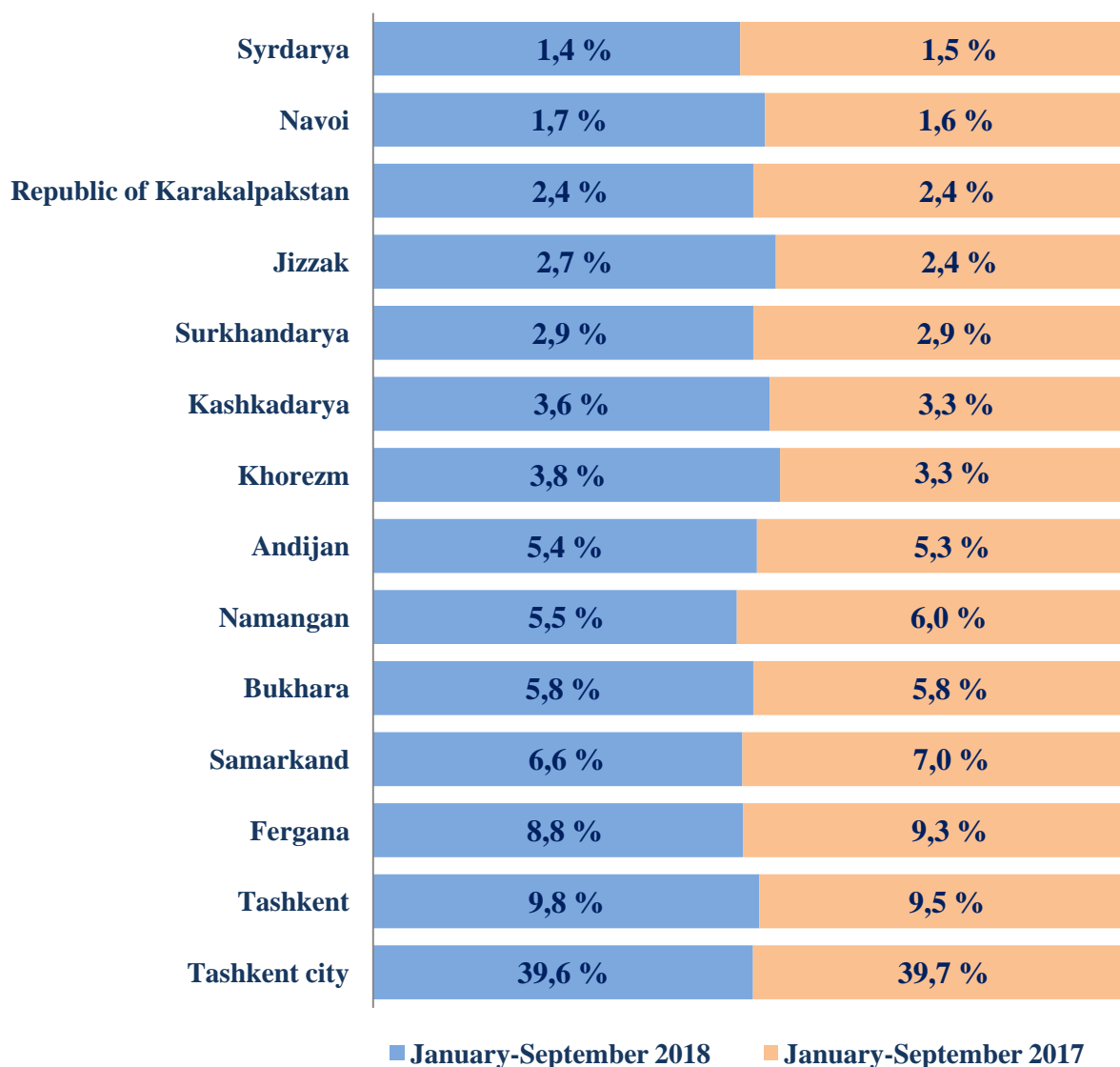
Among the regions, the highest growth rates in services in the field of education were noted in Syrdarya (162.9), Bukhara (147.4%), Kashkadarya (136.1%), Surkhandarya (130.0%), Khorezm (128.4%) areas compared to the same period last year.

A slight increase in educational services was recorded in Andijan (112.0%) and Samarkand (118.5%) regions.

In January-September 2018, the volume of services in the field of health care was equal to 1,468.8 billion soums. Compared with last year, an increase of 14.5%.

Comparison of health care services by region, %

(January-September 2018)



The largest share of healthcare services was recorded in Tashkent. Compared with January-September 2017, it decreased by 0.1 percentage points and amounted to 39.6%.

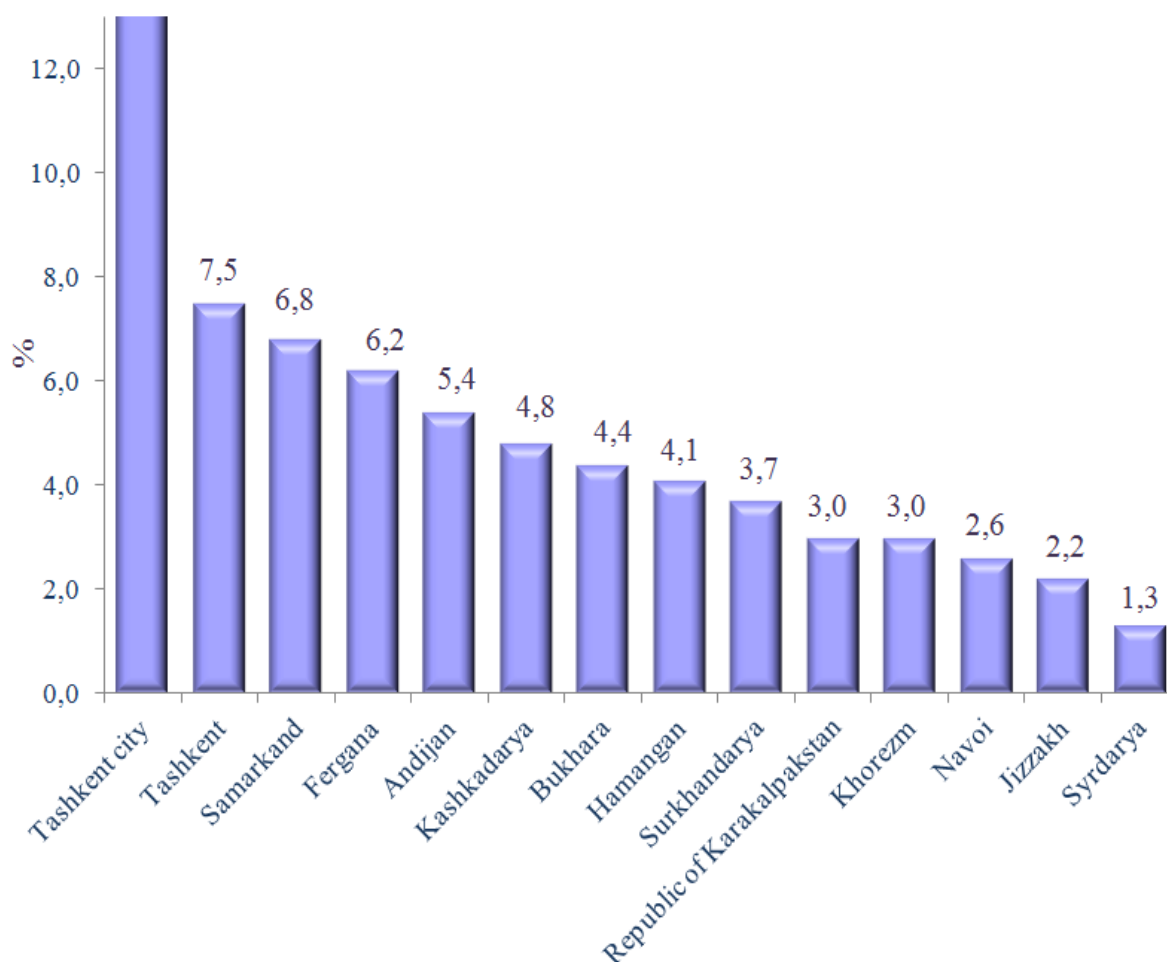
Also, a decrease in the share of health services is observed in Fergana by 8.8% against 9.3% (a decrease by 0.5 p.p.), Namangan by 5.5% against 6.0% (a decrease by 0.5 p.p.) and Samarkand region by 6.6% against 7.0% (a decrease of 0.4 p.p.).

An increase in the share in the health services sector was noted in Khorezm by 0.5 percentage points. (3.8% against 3.3% in January-September 2017). In Tashkent (9.8% against 9.5%), Kashkadarya (3.6% against 3.3%) and Jizzakhh (2.7% against 2.4%) regions, an increase of 0.3 percentage points was recorded.

In the structure of market services rendered by region, the leading position in the republic in the city of Tashkent (32.6%). Along with this, the largest share is observed in such regions as Tashkent (7.5%), Samarkand (6.8%), Fergana (6.2%), Andijan (5.4%) regions.

The share of the region in the total volume of rendered market services

(January-September 2018)



The smallest share in the total volume of services provided in such regions as Syrdarya (1.3%), Jizzakhh (2.2%), Navoi (2.6%), Khorezm (3.0%) and in the Republic of Karakalpakstan (3.0%).

Production of services by region

(January-September 2018)

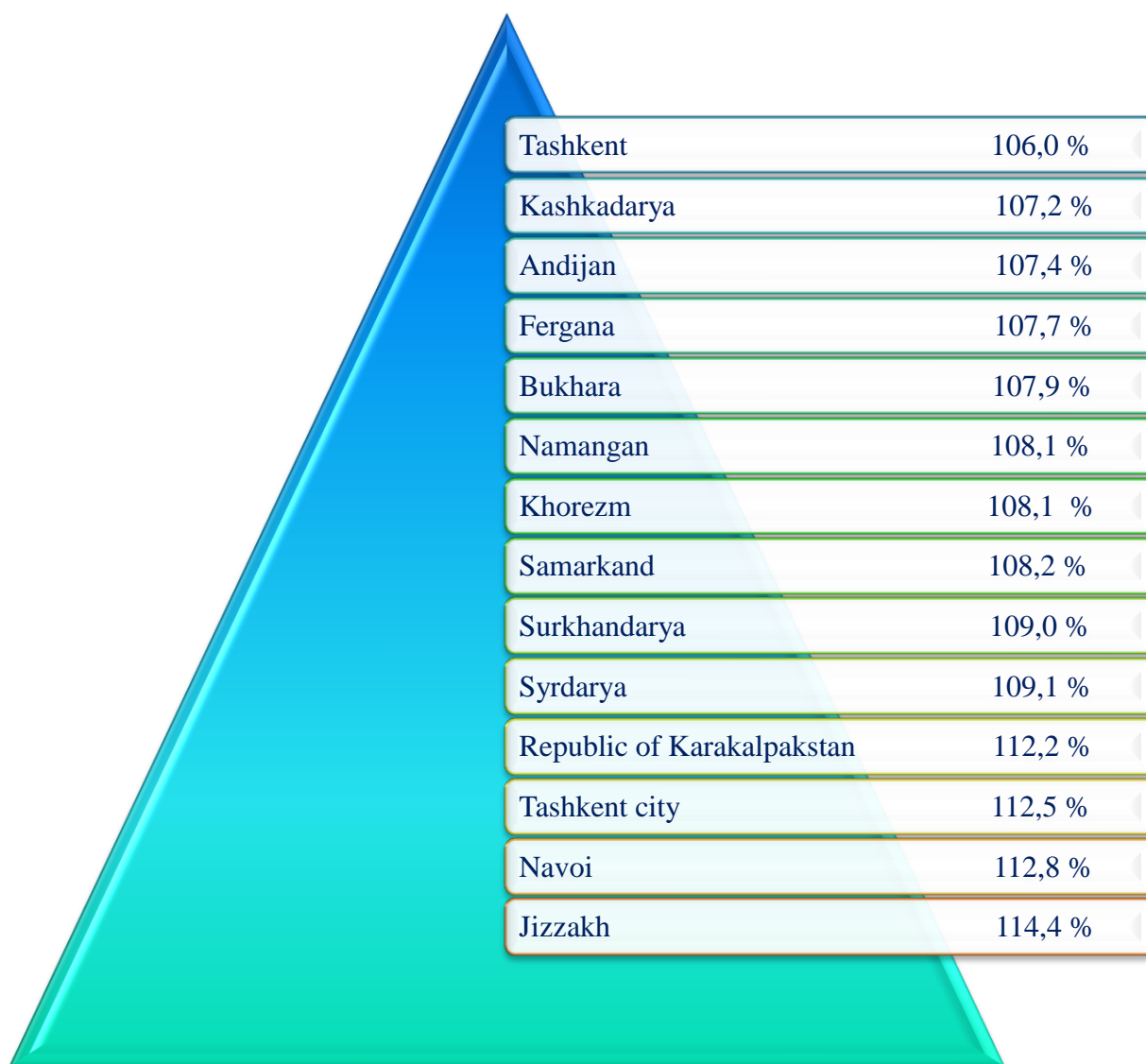
	Total			Per capita	
	Billion soums	% to January-september 2017	% to the total	Billion soums	% to January-september 2017
The Republic of Uzbekistan ¹⁾	105244.8	108.9	100.0	3201.8	107.1
Republic of Karakalpakstan	3212.3	112.2	3.0	1734.8	110.7
<i>regions:</i>					
Andijan	5737.1	107.4	5.4	1892.7	105.6
Bukhara	4609.1	107.9	4.4	2450.9	106.4
Jizzakh	2272.2	114.4	2.2	1702.2	112.3
Kashkadarya	5021.3	107.2	4.8	1583.1	105.1
Navoi	2741.0	112.8	2.6	2843.7	111.0
Namangan	4339.3	108.1	4.1	1596.1	106.1
Samarkand	7115.8	108.2	6.8	1898.1	106.2
Surkhandarya	3950.3	109.0	3.7	1558.7	106.7
Sirdarya	1384.8	109.1	1.3	1687.0	107.4
Tashkent	7861.9	106.0	7.5	2734.9	104.8
Fergana	6521.7	107.7	6.2	1790.2	106.0
Khorezm	3130.6	108.1	3.0	1724.8	106.4
Tashkent city	34308.0	112.5	32.6	13826.1	110.6

¹⁾ Including undistributed volumes by region

The prospects for the socio-economic development of modern Uzbekistan depend on the rational use in the national and local interests of all the resources of each economic spheres and region of the republic.

Among the regions, the highest growth rates are observed in Jizzakh (114.4%), Navoi (112.8%), Syrdarya (109.1%), Surkhandarya (109.0%) regions, Tashkent city (112.5%) and in the Republic of Karakalpakstan (112.2%).

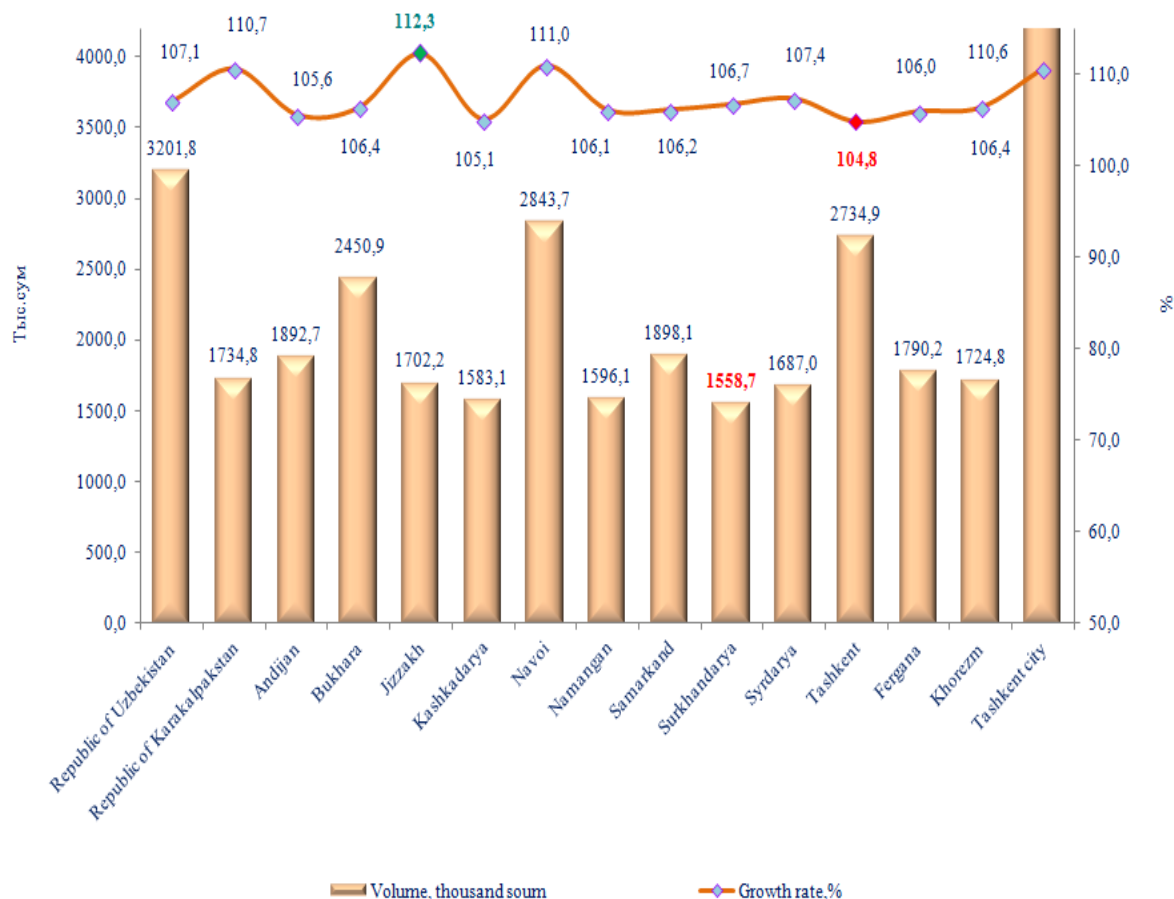
The growth rate of production services in the regions, %
(January-September 2018)



The lowest growth rates are observed in Tashkent (106.0%), Kashkadarya (107.2%), Andijan (107.4%), Fergana (107.7%) and Bukhara (107.9%) regions.

In January-September 2018, the volume of market services rendered per capita was equal to 3201.8 thousand soums. The growth rate, compared with last year, amounted to 107.1%.

The volume and growth of market services rendered per capita by region
(January-September 2018)



The highest rates of services rendered per capita were recorded in the city of Tashkent - 13,826.1 thousand soums, compared with the same period last year, an increase of 110.6%.

The smallest amount of services per capita is observed in Surkhandarya (1558.7 thousand soums), Kashkadarya (1583.1 thousand soums) and Namangan (1596.1 thousand soums) regions.

The dynamic development of the service sector, the improvement of its structure is possible with a sufficiently high development of society, developed needs and, in general, this is associated with the phenomenon of quality of life, since the process of meeting diverse needs creates a certain standard of quality of life.